

1.	Meeting:	Police and Crime Panel
2.	Date:	28th October 2016
3.	Title:	Report of the Legal Adviser – Update on the Operation the Complaints Procedure

4. Summary

To update the panel on the number of complaints received and the handling of complaints since the last report.

5. Recommendations

That the panel notes the actions that have been taken in respect of complaints

6. Proposals and Details

6.1 The two complaints received in respect of the previous Police and Crime Commissioner (PCC) have been referred to the Clerk to the Home Affairs Select Committee. The Clerk has responded by assuring the Panel that the Committee takes this matter extremely seriously and will respond further when the Committee has considered the issue.

6.2 The outcome of the Committee's consideration of the matter will be reported back to a future meeting of the Panel.

6.3 A Complaint has been received whereby the complainant is dissatisfied with how South Yorkshire Police (SYP) have dealt with his complaint. He appealed their decision to the IPCC who upheld SYP's decision. The complainant then wrote to the PCC. The initial complaint relates to how a crime is recorded.

6.4 The PCC is not responsible for complaints against officers and staff of SYP or for operational matters, these are the responsibility of the Chief Constable. The Office of the Police and Crime Commissioner initially wrote to the Complainant explaining that there was nothing further that the PCC could do to assist him in the matter, but the Complainant was dissatisfied with that response, and as such submitted a complaint. A review is being carried out by the OPCC as to whether the correct policies and procedures have been followed, and the complainant will be informed of the outcome.

7. Finance

None

8. Risks and Uncertainties

None

9. Background Papers and Consultation

Files and correspondence held by the Legal Adviser.

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